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Attorney Docket No.: 2101885.991101

Receipt

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Yvette Renee Killingham

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Eiland Glover

Serial No: 09/938,950

Group Art Unit: To Be Assigned

Filed: August 23, 2001

Examiner: To Be Assigned

Title: Customer Award and Incentive System

**REQUEST TO CORRECT FILING RECEIPT RECEIVED**

FEB 14 2002

Assistant Commissioner of Patents  
Washington, DC 20231

Technology Center 2100

Sir:

Attorney for Applicant hereby requests a correction of an element of the Filing Receipt in the above referenced U.S. Utility Patent Application, to wit the Attorney Docket Number shown as "2102885-991100". The correct Attorney Docket Number is "2102885-991101". Attorney for Applicant respectfully requests that this error be corrected, and that a Corrected Filing Receipt be

issued. Copies of the erroneous Filing Receipt and of the first page of the Utility Application Transmittal Cover Sheet are attached and the changes to same are marked in red and attached hereto for reference.

Respectfully submitted,

Dated: 10/30/, 2001

Eric Hoover  
Eric N. Hoover  
Reg. No. 37,355  
Attorney for Applicant

GRAY CARY WARE & FREIDENRICH LLP  
1755 Embarcadero Road, Palo Alto, CA 94303-3340  
Telephone: (650) 320-7400



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO.	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/938,950	08/23/2001	2161	355	2102885- <del>991100</del> 991101	8	10	2

CONFIRMATION NO. 2653

GRAY CARY WARE & FREIDENRICH  
Attn: Eric N. Hoover, Patent Department  
1755 Embarcadero Road  
Palo Alto, CA 94303-3340

## FILING RECEIPT



\*OC000000006811843\*

COPY

Date Mailed: 09/28/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Eiland Glover, Residence Not Provided;

## Domestic Priority data as claimed by applicant

THIS APPLN CLAIMS BENEFIT OF 60/227,011 08/23/2000

## Foreign Applications

PCT/US00/19730 07/20/2000

If Required, Foreign Filing License Granted 09/25/2001

Projected Publication Date: To Be Determined - pending completion of Missing Parts

Non-Publication Request: No

Early Publication Request: No

\*\* SMALL ENTITY \*\*

## Title

Customer award and incentive system

Preliminary Class

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Please type a plus sign (+) inside this box



PTO/SB/01 (12-97)  
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# COPY

<b>UTILITY PATENT APPLICATION TRANSMITTAL</b> <small>(Only for new nonprovisional applications under 37 CFR 1.53(b))</small>		<table border="1" style="width: 100%; border-collapse: collapse;"><tr><td style="width: 50%;"><b>Attorney Docket No.</b></td><td>2102885-994400-991101</td></tr><tr><td><b>First Inventor</b></td><td>GLOVER, Eiland, et al.</td></tr><tr><td><b>Title</b></td><td>CUSTOMER AWARD AND INCENTIVE SYSTEM</td></tr><tr><td><b>Express Mail Label No.</b></td><td>EL 904925385 US</td></tr></table>	<b>Attorney Docket No.</b>	2102885-994400-991101	<b>First Inventor</b>	GLOVER, Eiland, et al.	<b>Title</b>	CUSTOMER AWARD AND INCENTIVE SYSTEM	<b>Express Mail Label No.</b>	EL 904925385 US
<b>Attorney Docket No.</b>	2102885-994400-991101									
<b>First Inventor</b>	GLOVER, Eiland, et al.									
<b>Title</b>	CUSTOMER AWARD AND INCENTIVE SYSTEM									
<b>Express Mail Label No.</b>	EL 904925385 US									
<b>APPLICATION ELEMENTS</b> <small>See MPEP chapter 600 concerning utility patent application contents</small>		<b>ADDRESS TO:</b> Assistant Commissioner for Patents Box Patent Application Washington, DC 20231								
<div style="display: flex; justify-content: space-between;"><div style="width: 45%;"><p>1. <input checked="" type="checkbox"/> Fee Transmittal Form (e.g., PTO/SB/17) (Submit an original, and a duplicate for fee processing)</p><p>2. <input checked="" type="checkbox"/> Applicant claims small entity status. See 37 CFR 1.27.</p><p>3. <input checked="" type="checkbox"/> Specification [Total Pages: 13 ] (preferred arrangement set forth below) - Descriptive title of the invention - Cross Reference to Related Applications - Statement Regarding Fed sponsored R&amp;D - Reference to sequence listing, a table or a computer program listing appendix - Background of the Invention - Brief Description of the Drawings (if filed) - Detailed description - Claim(s) - Abstract of the Disclosure</p><p>4. <input checked="" type="checkbox"/> Drawing(s) (35 U.S.C. 113) [ Total Sheets 8 ]</p><p>5. <input type="checkbox"/> Oath or Declaration [ Total Pages ] a. <input type="checkbox"/> Newly executed (copy) b. <input type="checkbox"/> Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional with Box 17 completed) i. <input type="checkbox"/> <b>DELETION OF INVENTOR(S)</b> Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).</p><p>6. <input type="checkbox"/> Application Data Sheet. See 37 CFR 1.76.</p></div><div style="width: 45%; text-align: center;"><p><b>RECEIVED</b> FEB 14 2002 Technology Center 2100</p></div><div style="width: 45%;"><p>7. <input type="checkbox"/> CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix)</p><p>8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary) a. <input type="checkbox"/> Computer Readable Form (CRF) b. Specification Sequence Listing on: i. <input type="checkbox"/> CD-ROM or CD-R (2 copies; or ii. <input type="checkbox"/> paper c. <input type="checkbox"/> Statements verifying identity of above copies</p></div></div>		<b>ACCOMPANYING APPLICATION PARTS</b> <p>9. <input type="checkbox"/> Assignment Papers (cover sheet &amp; document(s))</p> <p>10. <input type="checkbox"/> 37 CFR 3.73(b) Statement (when there is an assignee) <input type="checkbox"/> Power of Attorney</p> <p>11. <input type="checkbox"/> English Translation Document (if applicable)</p> <p>12. <input type="checkbox"/> Information Disclosure Statement (IDS)/PTO-1449 <input type="checkbox"/> Copies of IDS Citations</p> <p>13. <input type="checkbox"/> Preliminary Amendment</p> <p>14. <input checked="" type="checkbox"/> Return Receipt Postcard (MPEP 503) (Should be specifically itemized) Certified Copy of Priority Document(s) (if foreign priority is claimed)</p> <p>15. <input type="checkbox"/> Request and Certification under 35 U.S.C. 122 (b)(2)(B)(i). Applicant must attach form PTO/SB/35 or its equivalent.</p> <p>16. <input type="checkbox"/></p> <p>17. <input type="checkbox"/> Other: .....</p>								
<p>17. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment, or in an Application Data Sheet under 37 CFR 1.76:</p> <p><input type="checkbox"/> Continuation    <input type="checkbox"/> Divisional    <input type="checkbox"/> Continuation-in-part (CIP)    of prior application No.: .....</p> <p>Prior application information: ..... Group/Art Unit: .....</p> <p>For CONTINUATION OR DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.</p>										
<b>18. CORRESPONDENCE ADDRESS</b>										